



We are present in order to prevent the cyber attacks, but we are also called when an incident has occurred, and we need to plan accordingly.



PROJECT SHEET

POST-INCIDENT INVESTIGATION AND ANALYSIS

■ CLIENT

HILTON (AN HOTEL WHO'S PART OF THE HILTON HOTELS CORPORATION)

■ CHALLENGE

Carry out the post-incident protocol and recommendations

Implementation

Following a cyberattack that affected more than 40 hotels in Quebec during the summer of 2018, we were called to perform a complete post-incident protocol. Thus, we took charge of collecting information on each post, identifying the source of the incident and developing a tactical plan to reduce and minimize the threat.

Results

By working closely with the managers in place as well as the out-sourcers concerned, we were able to have a complete understanding of the various facets of the environment as well as the context of the incident. This well-drawn portrait is what allowed us to write a comprehensive report on the situation to insurers and authorities. Additionally, with the information gathered, we prepared an executive summary of the event specifically for the CFO, showing him all of the metrics needed to fully understand the impact on their business.

Resource person

References will be provided as requested